

With your OakStar Mobile Banking App you are now able receive account information via text messaging.

Mobile Text Banking allows you to:

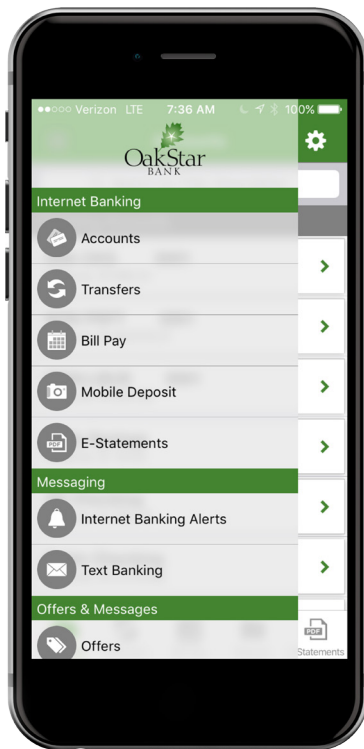
- Receive text alerts each time a debit card transaction is initiated.
- Receive automated account balances, daily or weekly, via text messaging.
- Utilize text banking commands so you can quickly access your accounts at any time.
- Much more!

Option 1 For Enrollment of Text Banking:

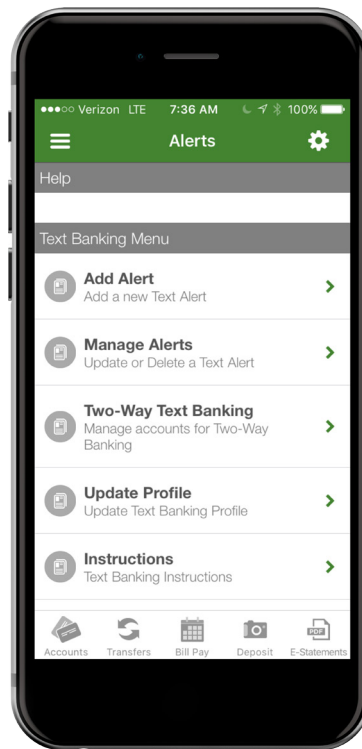
Log into your OakStar Mobile Banking App and follow these directions:

- Click the menu icon in the top left corner.
- Click “Text Banking” option (Example A).
- Click “Two-Way Banking”, enter (or select) your cell phone number, and activate the accounts you want to connect to Text Banking.
- Select and complete the alerts you wish to utilize (Example B).
- Edit and adjust your alerts and settings as often as you would like.

Example A



Example B



Option 2 for Enrollment in Text Banking

Text “enroll (space) oakstar” to 39257 and a customer service specialist will call you within one business day, during regular business hours to complete your enrollment.



Text Banking Services

ACTION DESIRED	TEXT COMMANDS TO 39257
Enroll	enroll (space) oakstar
Balance for a Specific Account	Bal (space) xxxx <i>Use the last four digits of the account number or nickname</i>
Balance for All Accounts	Bal
History for a Specific Account	Hist (space) xxxx <i>Use the last four digits of the account number or nickname</i>
History for All Accounts	Hist
Transfer	Xfer (space) xxxx (space) xxxx (space) 1.00 <i>Use the transfer command, then the last four digits of the account number or account nickname you are transferring from, followed by the last four digits of the account number or account nickname you are transferring to and the dollar amount you wish to transfer (no dollar sign is required).</i>
Help	Help
Suspend Text Banking	Stop

For more information about our Mobile Banking service:

- Email customerservice@oakstarbank.com* and our Customer Service Center will contact you.
- Call us at 417.877.2020 and ask for a mobile banking specialist.
- Visit any of our six convenient locations located throughout Southwest Missouri.
<https://www.oakstarbank.com/locations-hours.htm>

Note: Be sure to use spaces and symbols exactly as indicated. Message/data rates may apply.

**This e-mail link is for general inquiries only. It is not secure e-mail. For your protection, please do not include confidential or sensitive information such as social security numbers, account numbers, etc. when using this e-mail link.*